



# Solutions Center Interactive Nurses' Voice Network



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**HealthTeamWorks®**

# HealthTeamWorks Team



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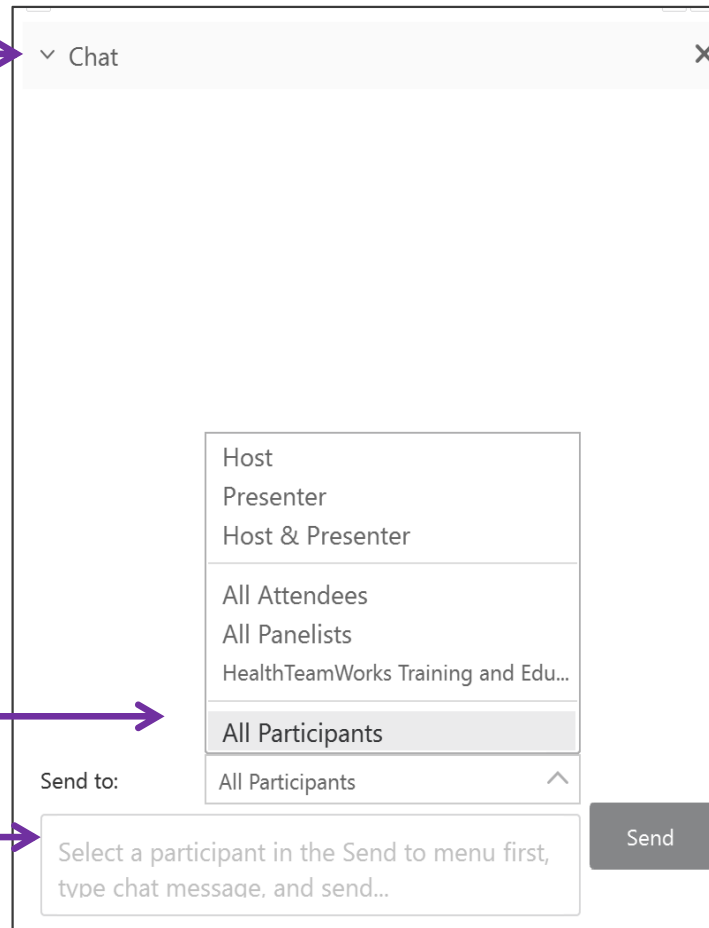


# Using WebEx Chat

Minimize &  
Maximize chat  
panel

Choose **All  
Participants** to  
make entries visible  
to all attendees

Type Chat  
Message Here



The screenshot shows a chat window titled "Chat" with a close button (X) in the top right corner. A purple arrow points to the title bar. In the center, a dropdown menu is open, listing several options: "Host", "Presenter", "Host & Presenter", "All Attendees", "All Panelists", "HealthTeamWorks Training and Edu...", and "All Participants". The "All Participants" option is highlighted with a grey background, and a purple arrow points to it. Below the dropdown, the "Send to:" field is set to "All Participants", with another purple arrow pointing to it. At the bottom, there is a text input field containing the placeholder text "Select a participant in the Send to menu first, type chat message, and send...". A purple arrow points to this input field. To the right of the input field is a grey "Send" button, with a purple arrow pointing to it from the text "Click Send".

Click Send



# WebEx Annotation Tools

“Squiggly line” icon must be blue/active to use annotation bar. Click to activate



Text →

Draw Shape →



← Pointer

← Draw Line

← Pen or Pencil Tool

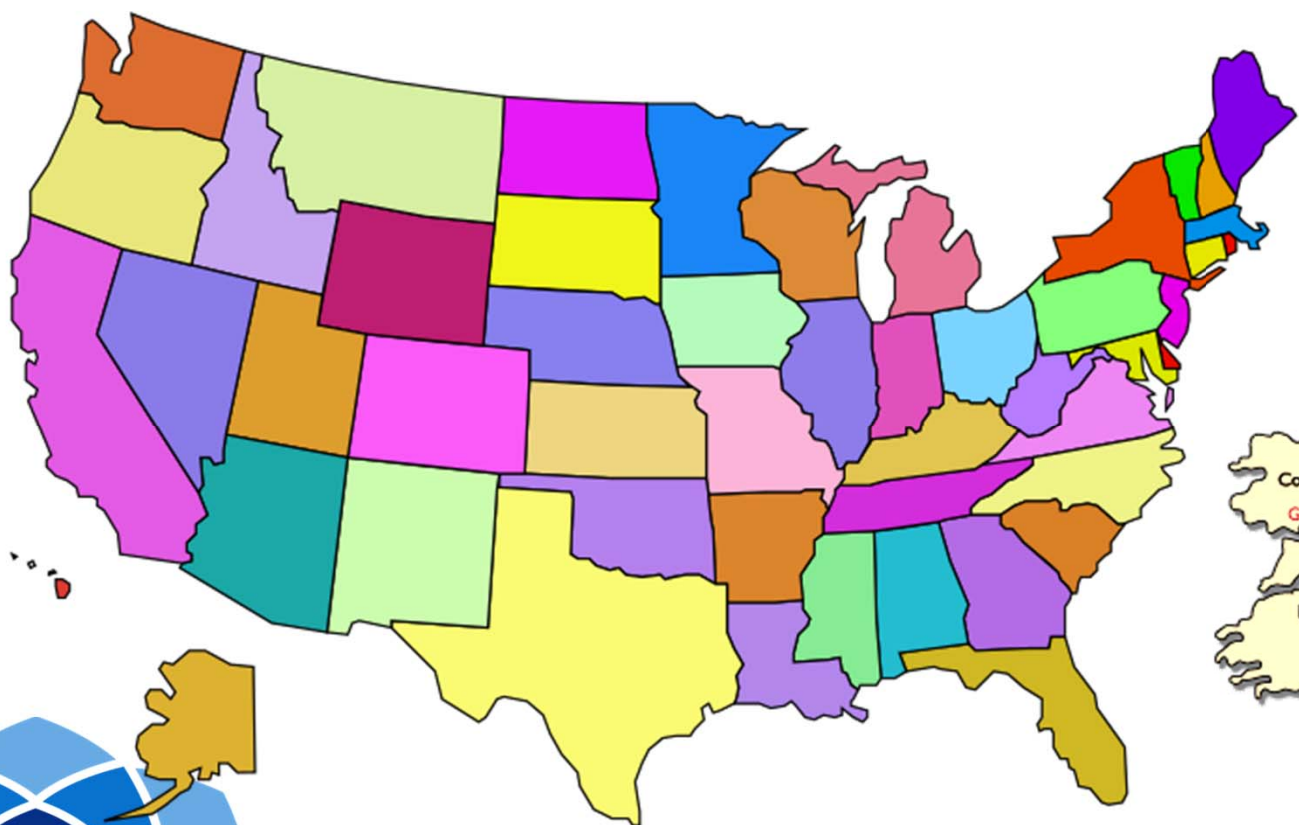
← Change Color

← Erase

- Click on the tool that you would like to use to activate it.
- To deactivate tool, click on it again.



# Where are you?



# Today's Panel



Panel Moderator:

Caroline Thomsett,  
Communications  
Consultant, National  
Association of  
Primary Care (NAPC)



Panelist:

Joanne Loades,  
Independent Nurse  
Consultant in  
Cardiovascular  
Disease



Panelist:

Michaela Nuttall,  
Director, Smart  
Health Solutions





# National Association of Primary Care (NAPC)

The National Association of Primary Care is a membership organisation representing the interests of primary care professionals including general practitioners, nurses, practice staff, pharmacists, opticians and dentists.

We help **shape the future** of healthcare, **spreading innovation**, **influencing** policy, **supporting** and **connecting** professionals across primary care



# NAPC's primary care home model

Primary care home is an approach to strengthening and redesigning primary care.

The model brings together a range of health and social care professionals as a complete care community – from GP surgeries, community, mental health and acute trusts, social care and the voluntary sector – to focus on local population needs and provide care closer to patients' homes.

It is an established primary care network – a central plank of the new NHS Long Term Plan providing care to a registered population of 30-50,000.





# How Does Primary Care Nursing Compare between the United Kingdom and the United States?

## United Kingdom

- Consistent role for nurses in primary care
- Nursing leadership and oversight
- Leadership development opportunities

## United States

- Decline of nurses in primary care until the last 5-10 years
- Newly developing role of 'Care Manager' in primary care – limited leadership available
- Certifications available in Ambulatory Nursing and Care Management



# Primary Care Nursing Roles in the UK

**Job descriptions** (*click to download*)

- [General Practice Nurse \(GPN\) Facilitator](#)
- [Health Care Assistant \(Agenda for Change Band 3 or equivalent\)](#)
- [Assistant Practitioner \(Agenda for Change Band 4 or equivalent\)](#)
- [Practice Nurse \(Agenda for Change Band 5 or equivalent\)](#)
- [Senior General Practice Nurse \(Agenda for Change Band 6 or equivalent\)](#)
- [Advanced Nurse Practitioner/General Practice Nurse Manager \(Agenda for Change Band 7 or equivalent\)](#)

<http://napc.co.uk/innovation/nurses-voice/>



# Full Group Discussion

## *Q & A with panelists*

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<https://www.healthteamworks.org/solutionscenter>

## Trauma Informed Care: Where to Start

February 20, 2019

11:00 a.m. MST/12:00 p.m. CST

Open to the Public



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# Solutions Center Memberships

## SOLUTIONS CENTER MEMBERSHIP

Join the Community

HealthTeamWorks® Solutions Center is a collaborative learning community for sharing and creating healthcare transformation solutions. As a member of the Solutions Center, you can collaborate with your peers across the country to contribute to the further development and refinement of member tools and resources. To support this effort, we've created three spaces:

### The Library

Check out the Resource Library to find helpful tools, test and validate existing materials, and identify additional resources to be added.

### The School

Attend "class" by enrolling in Solutions Center Interactive events to engage in roundtable discussions, learn from expert panels, and share your experiences with the panel and your peers.

### The Office

Create or join a collaborative workspace and engage with other members of the community to innovate and develop new tools, workflows, templates, and interventions.



With topics focused on Advanced Primary Care as well as Business Operations, Financial Performance, Data Analytics, Quality Improvement, Technology Optimization, and NQQA Recognition Support, the Solutions Center has something for everyone in your practice, hospital, or network.

Our members are care managers, physicians, directors, administrators, practice managers, and healthcare executives. You can join as an individual or as a group. Whether your focus is on professional development, resources and education for the team, or developing a network for collaborative problem solving and idea generation, we have a membership level that best fits your needs.

Member Levels and Pricing

Individual & Group Levels

***Limited Time:  
Founding Member Pricing***

Join the Community!

<https://www.healthteamworks.org/membership>

