



What Works in High Performing Networks, Part 1:

NETWORK DOMAINS AND DRIVERS OF VALUE

Solutions Center Interactive Team



Kristen A. Stine, MSOD, Learning & Diffusion Manager – HealthTeamWorks

Kristen leverages her background in training and organization development to synthesize HealthTeamWorks learnings into actionable tools and resources to support transformation. Her primary responsibilities include developing new Training and Education programs and serving as project lead for the Solutions Center membership platform. Kristen has a Master's degree in Organization Development, is a certified Myers-Briggs practitioner, and is trained as an International Coach Federation (ICF) coach and a Clinical Health Coach from the Iowa Chronic Care Consortium (ICCC).



Heather Walker, Learning Experience Designer – HealthTeamWorks

Heather has earned certificates in Designing Learning and Evaluating Learning Impact as well as the designation of Master Instructional Designer from the Association for Talent Development. At present, Heather is pursuing a Master's of Science in Information and Learning Technology with an emphasis in Instructional Design and Adult Learning from the University of Colorado Denver.



Using WebEx Chat

Minimize &
Maximize chat
panel

Choose **All
Participants** to
make entries visible
to all attendees

Type Chat
Message Here

The screenshot shows a chat window titled "Chat" with a close button (X) in the top right corner. A purple arrow points to the title bar. Below the title bar is a large empty space for chat messages. A "Send to:" dropdown menu is open, showing a list of recipient options: Host, Presenter, Host & Presenter, All Attendees, All Panelists, HealthTeamWorks Training and Edu..., All Participants (highlighted), and All Participants (with an up arrow). A purple arrow points to the "All Participants" option. Below the dropdown is a text input field containing the placeholder text "Select a participant in the Send to menu first, type chat message, and send...". A purple arrow points to this input field. To the right of the input field is a "Send" button. A purple arrow points to the "Send" button.

Click Send



Using WebEx Feedback Tools

Minimize
&
Maximize
chat panel

The screenshot shows the 'Participants' panel in a WebEx meeting. At the top, there is a dropdown arrow and the text 'Participants' with a close button (X). Below this, the 'Speaking:' section is expanded to show 'Panelists: 1' with 'HealthTeamWorks Training and Education (Host)'. The 'Attendees:' section is also expanded, showing 'Heather Walker (me)'. At the bottom of the panel, there are icons for mute, video, and a 'Raise Hand' button (a hand icon).

Feedback
Menu

The feedback menu is a vertical list of options with corresponding icons: a green checkmark for 'Yes', a red X for 'No', a blue speedometer for 'Too Fast', a red speedometer for 'Too Slow', a clapping hands icon for 'Applause', and a yellow smiley face for 'Laughter'. At the bottom of the menu is a button labeled 'Check Feedback Result...'.

Raise Hand

This block shows the system tray icons for Windows and Mac OS. The Windows icon is a white square with a red checkmark and a small 'x' icon. The Mac OS icon is a colorful square with a white 'x' icon.

Today's Panel



Moderator

David Ehrenberger, M.D., Chief Medical Officer - HealthTeamWorks

David has practiced family medicine since 1987, most recently at a Level III NCQA Recognized Medical Home where he worked for 17 years. Before joining HealthTeamWorks as Chief Medical Officer, he served in the role of CMO at Avista Adventist Hospital in Louisville, Colorado, and as Chief Executive Officer of Integrated Physician Network, a 240 provider Accountable Care Organization. He is a graduate of the University of California Berkeley, the Tufts University School of Medicine and the UCLA Family Medicine Residency in Santa Monica.



Panelist

Kristi Bohling-DaMetz, RN, BSN, MBA, Chief Strategy Officer – HealthTeamWorks

Kristi comes to HealthTeamWorks with more than 20 years of healthcare delivery, training, and transformation experience. Previously, Kristi was Program Director at TransforMED for CMMI's Patient-Centered Medical Neighborhood Health Care Innovation Award. She led a team to improve outcomes related to quality, cost savings, patient experience, and scalability across 15 health systems and communities. Kristi received her Bachelors of Science in Nursing from Wichita State University and her MBA from Friends University.



Today's Panel

Panelist



Tom Dameron, Senior Vice President – Continental Benefits

After graduating with a BSBA in Statistics, Tom went on to become the Director of Actuarial and Underwriting for a local non-profit Blues Plan. He subsequently held executive leadership positions at United Health, Cigna and Aetna. Tom consults with Accountable Care Organizations in his current role as Senior Vice President with Continental Benefits and remains focused on the health care triple aim of better population health, better patient experience, and a better per capita cost.

Panelist



Harry Takaji Kittaka, M.D., Chief Transformation Officer – Adena Health System

As chief transformation officer for Adena Health System in Chillicothe, Ohio, Dr. H. Takaji Kittaka directs and coordinates the employed medical group for necessary changes in new health care models required to transform and integrate care delivery. Dr. Kittaka also serves as division chair of ambulatory medicine and medical director at Adena Care.

Dr. Kittaka earned his BS from the University of Nevada, Las Vegas, and his MD from the University Of Nevada School Of Medicine. He completed his residency in Utah Valley Family Practice, part of Intermountain Health Care.



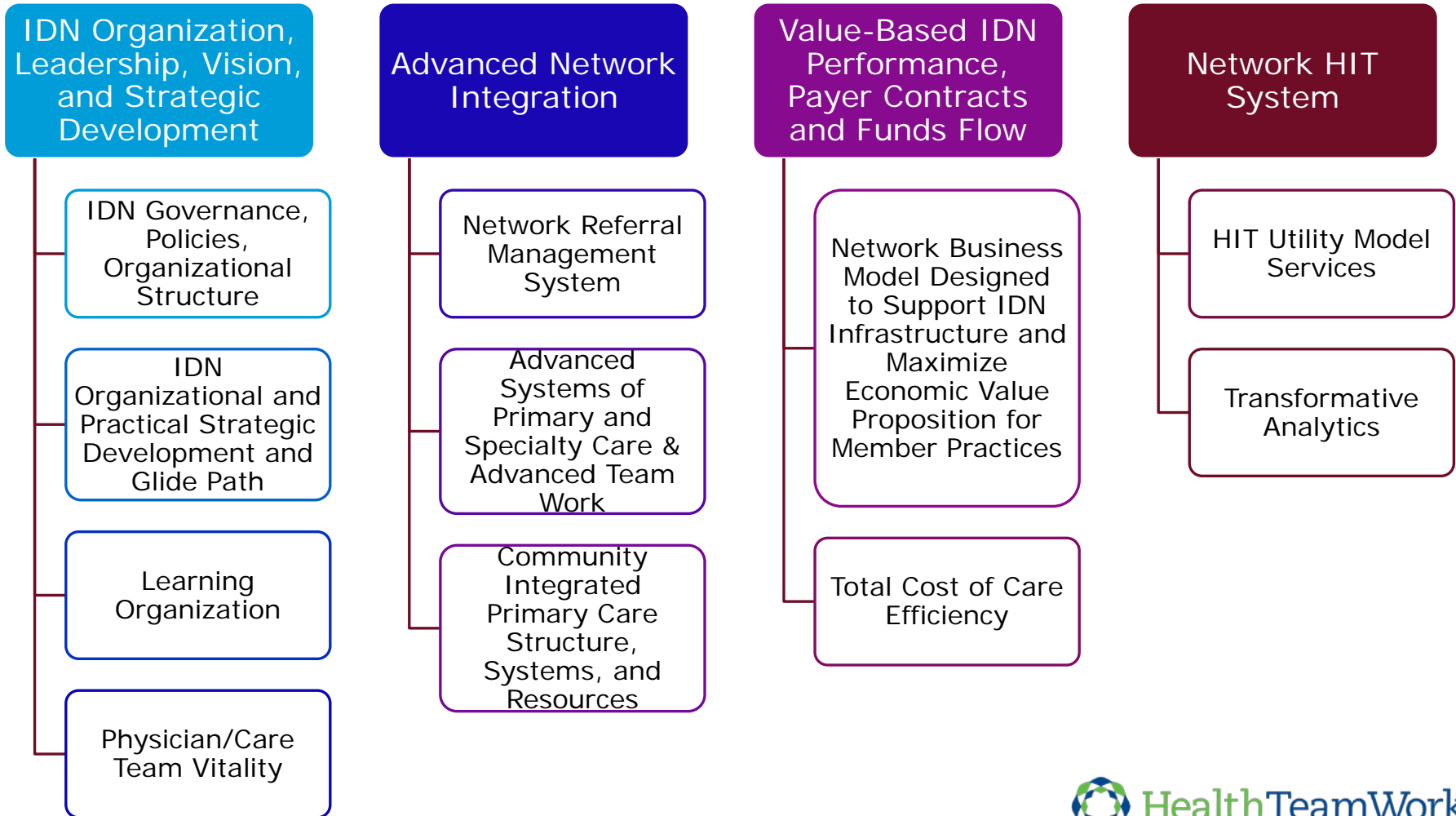
Integrated Delivery Network (IDN) Evaluation Matrix

IDN Domains	IDN Domain Pillars <i>Click for Logic Model</i>	Key Drivers of IDN Performance <i>Click for Definition</i>						
		Physician Governance	Organizational Policies	Primary & Specialty Care Representation	Dyad Executive Leadership	Membership Segmentation		
IDN Organization, Leadership, Vision and Strategic Development	IDN Governance, Policies, Organizational Structures	Physician Governance	Organizational Policies	Primary & Specialty Care Representation	Dyad Executive Leadership	Membership Segmentation		
	IDN Organizational and Practice Strategic Development and Glide Path	Long Term Vision and Strategic Commitment	Near Term IDN Value Performance	Near Term Stakeholder Value Propositions	Prioritized IDN Infrastructure/Sustainability	Collaborative Culture Development	IDN Leadership Development	Business of Practice Optimization
	Learning Organization System	Learning Organizational Commitment	Performance Improvement System Properties	PI & Analytics Integration	4 Part Aim Measure Ownership			
	Physician/Care Team Vitality	IDN Prioritization of Provider/Team Vitality	Drivers of Meaningful Work	Provider/Team Voice in Delivery Design				
Advanced Network Integration	Network Referral Management System	Healthcare Navigation System & Policies	Collaborative Care Management & PI	Network Collaboration Citizenship	Expanded Network Integration			
	Advanced Systems of Primary and Specialty Care & Advanced Team Work	Advanced Primary Care Commitment	Advanced Primary Care Model	Support for Advanced Systems of Practice	Integrated Direct Primary Care	APC Workforce Development		
	Community Integrated Primary Care Structure, Systems, and Resources	Community Health Worker Development	Hot Spotter Analytics	CIPC Workforce Development	Palliative Care Integration			
Value Based, IDN Performance Payer Contracts and Funds Flow	Network Business Model Designed to Support IDN Infrastructure and Maximize Economic Value Proposition for Member Practices	IDN Performance Payer Contracts	IDN Infrastructure Funds Flow	APC Practice & Support Funds Flow	Specialty & Tertiary Care Funds Flow	CIPC Community Resources Funds Flow	IDN DCPI Business Model	
	Total Cost of Care Efficiency	IDN Commitment to Efficiency	Investment in High Value Services	Reduction of Low Value Services	Utilization Analytics to Drive Efficiency	Non-IDN Provider Narrow Network		
Network HIT System	HIT Utility Model Services	Strategic Practice HIT Optimization	Long Term HIT Infrastructure Commitment	HIT Utility Model Glide Path	HIT Physician Leadership			
	Transformative Analytics	IDN Ownership of Data & Analytics	Transformative Clinical Analytics	Claims Data & Analytics	Measure and Reporting Competency			

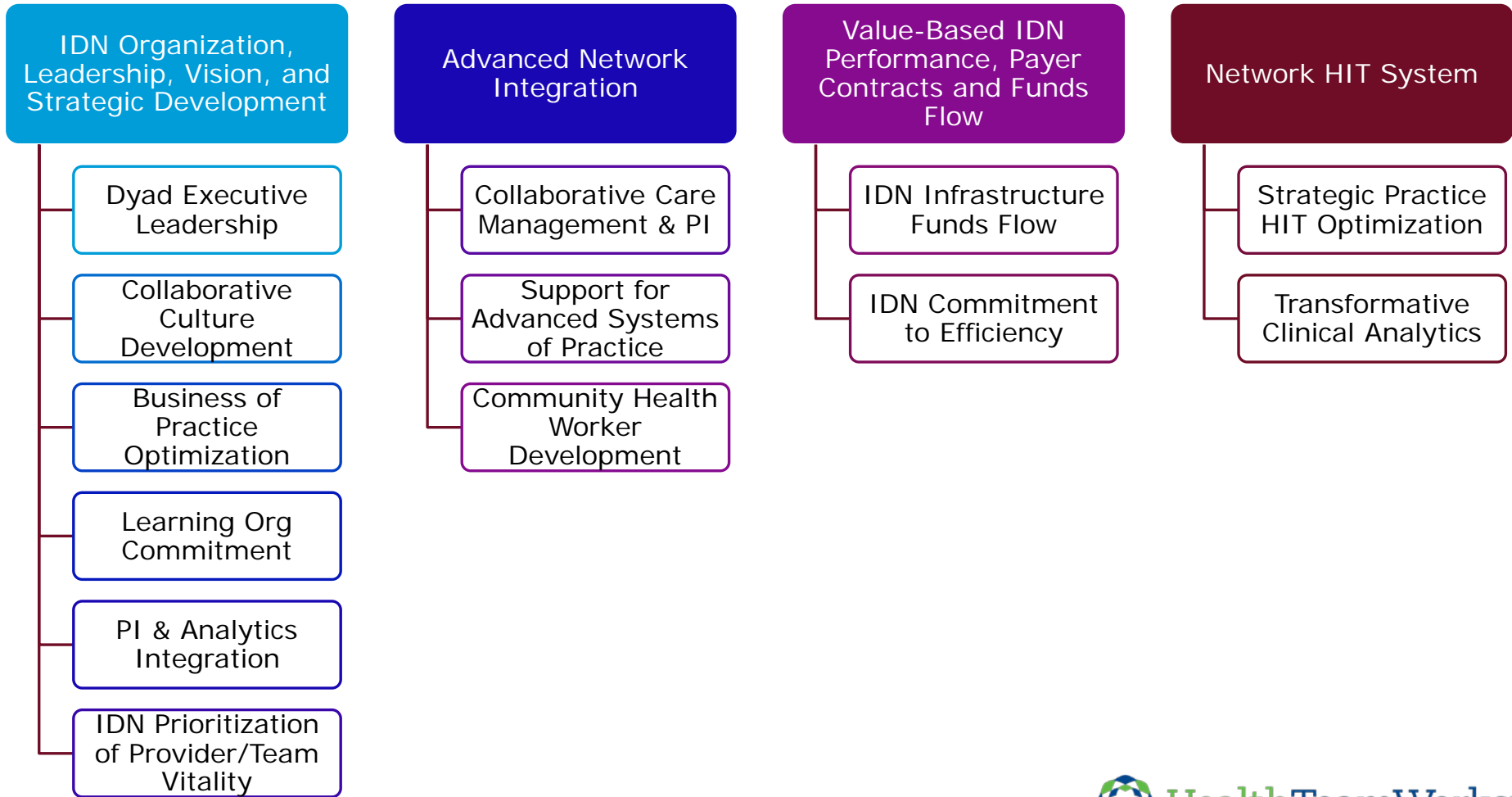
<http://www.healthteamworks.org/Network-Transformation/>



IDN Domains and Pillars



IDN Key Drivers





IMPROVING THE PERFORMANCE OF YOUR INTEGRATED HEALTHCARE SERVICES DELIVERY NETWORK (IDN)

To view our matrix of the *Pillars of Performance* within each domain, and *Performance Drivers* associated with each pillar, please click the button below to learn more.

EVALUATION MATRIX

Whether comprehensive or targeted to specific domains and pillars, HealthTeamWorks® performance evaluation and improvement methodologies encompass networks' Clinical, Corporate and Community responsibilities within these domains of network performance.

IDN Organization,
Leadership, Vision and
Strategic Development

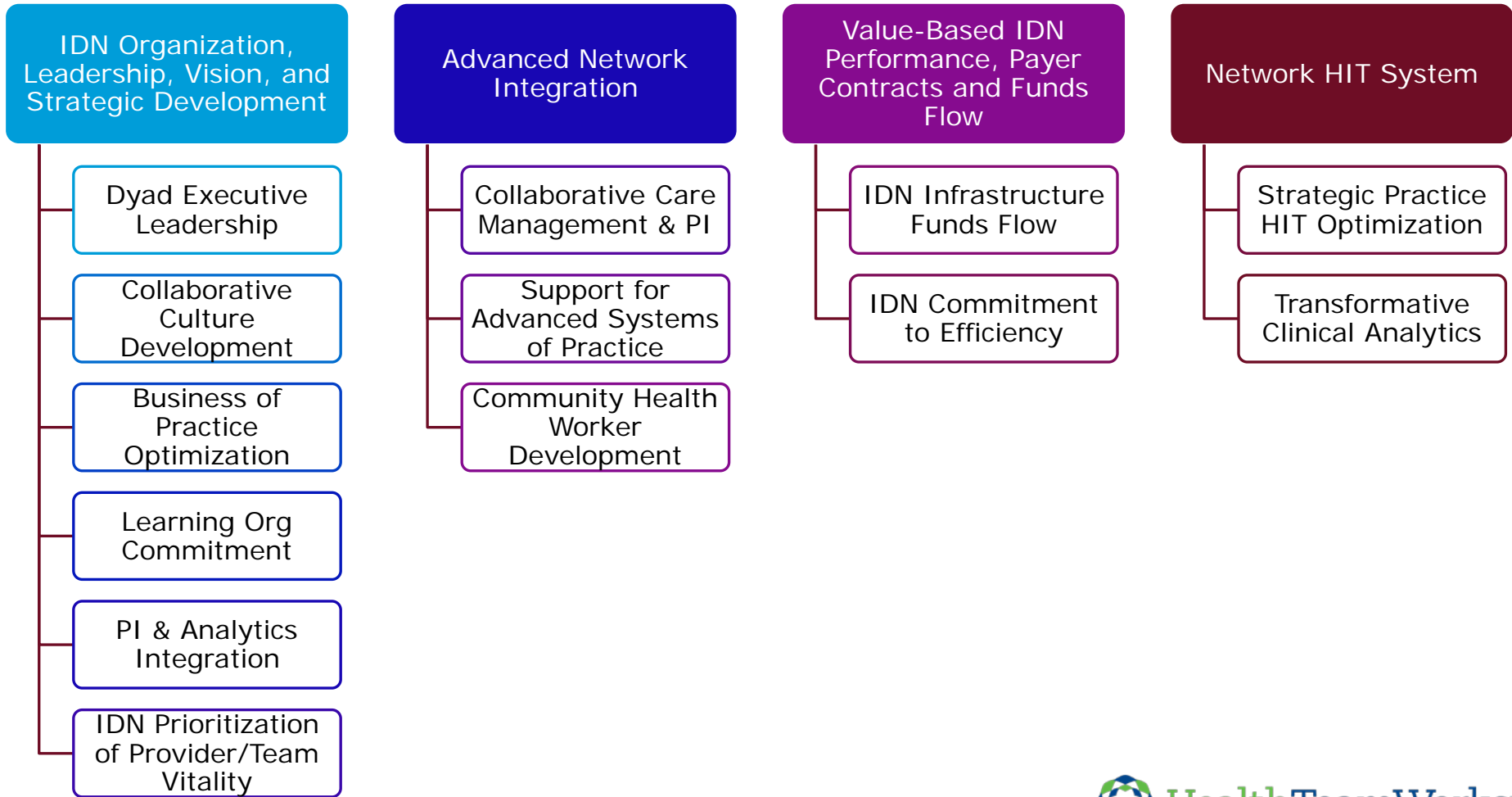
Advanced Network
Integration

Value Based, IDN
Performance Payer
Contracts and Funds
Flow

Network
HIT System

www.healthteamworks.org/Network-Transformation

IDN Key Drivers





<https://www.healthteamworks.org/Solutions-Center-Dashboard/>

Community Integrated
Primary Care:
A New Approach to High
Need/High Cost Patients

February 28, 2018

11:00 a.m. MST/12:00 p.m. CST

Open to Public – [Click to Register](#)

What Works in High
Performing Networks Part 2:
Building Vision and Strategy

March 28, 2018

11:00 a.m. MST/12:00 p.m. CST

Solutions Center Members Only

