

Learning & Sharing Discussion: Leadership Styles within the Care Management Team

February 22, 2023



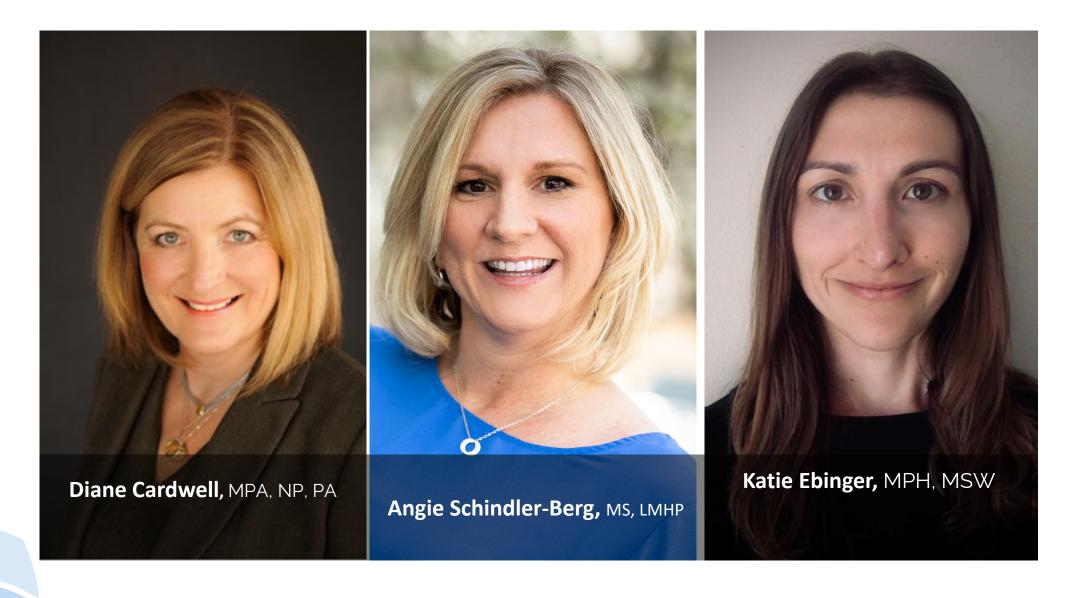
Let's Get Acquainted

Type into Chat:

- Your Name/Role
- Practice or Organization
- State



Facilitators





Learning & Sharing

- Assume Positive Intent
- > Be Here Now
- Come Prepared to Ask Questions
- Decrease Distractions and Respect Time
- Everyone Teaches, Everyone Learns





Polling Question: Select 3 Key Characteristics that you feel are most important for effective Leaders.

- Able to Motivate and Inspire
- Rewards success
- Shows integrity
- Effective communicator
- Defines goals Shares the vision
- Ability to Empower Others
- Leads by example
- Has the Ability to influence
- Encourages Innovation Risk-taker



Leadership Styles:

- Formal
- Informal
- Participative



Leadership within Care Management



Informal Leadership

- Good at Building Relationships
- Understand the culture unspoken rules
- Help without ulterior motives the work is the reward
- Early Adopters



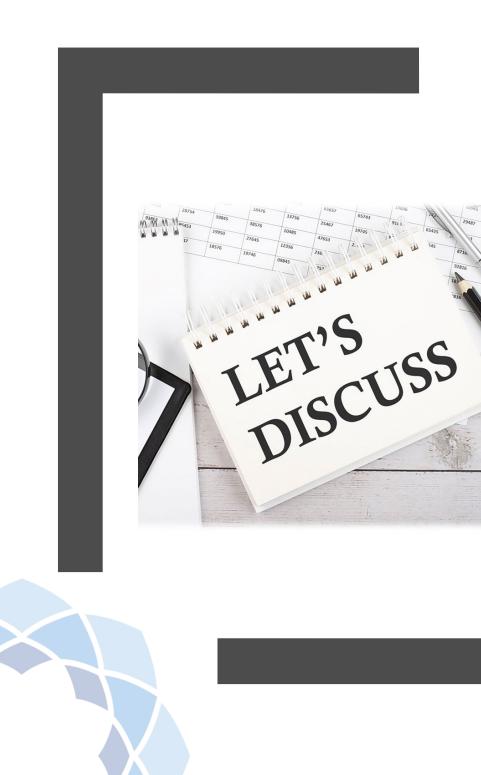
Leadership within Care Management



Participative Leadership

- Effective communication
- Collaborates with team
- Curious values team input
- Receptive to input from others
- Open Minded & Encouraging





Panel Discussion

- Jessica Mazur, RN, BSN Spira Care Wyandotte Clinic, Kansas City, KS
- Amanda Bloom, RN, BSN Manager of Ambulatory Care Management Intermountain Health (formerly SCL) Peaks Region



Group Discussions & Questions



Connect With Us

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Connect With Us

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www.healthteamworks.org

HealthTeamWorks LinkedIn



https://www.linkedin.com/ company/healthteamworks

HealthTeamWorks Podcast



https://podcast.healthteamworks.org/





HealthTeamWorks Resources and Trainings

Resources

- Role & Responsibilities of the Change Leader | HealthTeamWorks Solutions Center <u>https://www.healthteamworks.org/resource/role-responsibilities-change-leader</u>
- Building Capacity for Change | HealthTeamWorks Solutions Center <u>https://www.healthteamworks.org/resource/building-capacity-change</u>

Trainings

- Essentials of Care Management Online Training | HealthTeamWorks: https://www.healthteamworks.org/workforce-development-training/essentials-care-manager-training
- The Clinical Health Coach Online Training | Iowa Chronic Care Consortium: https://clinicalhealthcoach.com/online-overview/
- The Clinical Health Coach V-Fusion Training | Iowa Chronic Care Consortium : <u>https://clinicalhealthcoach.com/vfusion/</u>
- Facilitating Quality Improvement Online Training | HealthTeamWorks: https://www.healthteamworks.org/workforce-development-training/facilitating-quality-improvement





Thank You





End of the Event Survey

Please provide your feedback, this helps us ensure value for all!



